

TERMS AND CONDITIONS RELATING TO THE PURCHASE OF TICKETS TO THE KING'S AFFAIR 2019

1. Introduction

This document sets out the Terms and Conditions governing the purchase of tickets to the King's Affair 2019 (hereafter 'the Event'), taking place on 20th June 2019.

This agreement is between the King's Affair Committee (hereafter 'the Committee') and the ticket holder.

Failure to adhere to these Terms and Conditions can lead to, inter alia, an application being refused or voided, tickets being cancelled, entry to the Event refused, or the guest being ejected from the Event.

2. Definitions

- a. '*Event*' refers to the Kings Affair 2019.
- b. '*This Website*' refers to the King's Affair 2019 Ticketing System.
- c. '*Us/we/our/Committee*' refers to the King's Affair 2019 Committee, or persons acting on their behalf.
- d. '*Chair*' refers to the Chair of the Committee, currently Hana Abas.
- e. '*College*' refers to King's College Cambridge and its officials and staff.
- f. '*You/your*' refers to the person logged into This Website.
- g. '*Guest*' refers to any person admitted to the event.
- h. '*Ticket*' refers to any ticket that permits entry to the Event.
- i. '*Ticket Holder*' refers to those who hold tickets that permit entry into the event.
- j. '*Non-University Guest*' refers to any Guests who are not members of the University of Cambridge.
- k. '*Security*' refers to any members of staff hired by the Committee to operate at the Event.

3. Availability

- a. No guarantees are made about the availability of This Website.
- b. No guarantees are made about the availability of Tickets on This Website.
- c. We reserve the right to alter the advertised ticketing period or procedures as necessary.

4. General Conditions

- a. The Event is open only to persons ages 18 years or older at the time of admission.
- b. Proof of age will be required. This will need to be in the form of a photographic ID, such examples being a Passport or a United Kingdom Driving Licence.
- c. We reserve the right to refuse admission to the Event, for any reason, at the sole discretion of the committee.
- d. We reserve the right to remove Guests from the Event as we or Security deem necessary.
- e. No alcoholic drinks may be brought into the Event. We reserve the right to have Security search anybody whom we suspect may be attempting to do so.
- f. Any Guest found or suspected to be in possession of an illegal substance as under The Misuse of Drugs Act 1971 will be removed from the Event and their personal details passed on to the police.
- g. Guests are responsible for their own behaviour at all times during the Event. Should their behaviour be deemed unacceptable, we reserve the right to report their conduct to the relevant college, university, or public authority as necessary.
- h. We reserve the right to contact your college, department, or the relevant law enforcement authority to request aid in enforcing these Terms and Conditions.
- i. You agree to be held liable for any damage caused by You or Your Guests to property owned by the College, the Committee, its contractors or subcontractors, whether accidental or otherwise.
- j. Any advertised acts, features, or facilities are representative of the current plans for the Event but may be subject to change. Changes will not be considered cause for refund.
- k. No refund will be given where a Guest has been refused admission or ejected from the Event for violating these Terms and Conditions
- l. Refunds will not be issued where the Event is cancelled, or does not run for the advertised length of time for circumstances outside of Our control
- m. By attending the event, you agree for any photographs or audio/video recordings that are made of You to be used by Us for promotional purposes

- n. We will deal with Your information in accordance with the General Data Protection Regulation (GDPR). We will not pass your information to third parties without your express consent. Your information will only be used for the purpose of the Event.
 - o. There will be photographers on site during the Event. By purchasing Tickets, you are accepting that photographs may be taken of yourself at the Event and that these may be released publicly, such as being published on the Website, for journalistic purposes, or for a memento of the event.
 - p. The copyright of such photographs taken as per 4(o) will be retained by the Committee.
5. Ticket Conditions
- a. There are two types of Ticket available; Standard and Queue Jump.
 - b. Standard Tickets cost £72 per person for current members of King's College Cambridge, £87 per person for Non-King's College Cambridge. members, and £107 for alumni of King's College Cambridge.
 - c. The event will begin at 9.00pm.
 - d. Queue Jump tickets cost an additional £10 to the Standard Ticket and entitle holders to enter the Event at 9.00pm via a separate queue.
 - e. Members of King's College Cambridge may purchase a Ticket for themselves and request two guest codes which may be transferred to Guests
 - f. All tickets are non-transferable. If a Guest arrives with a Ticket that does not match their identification, they will be refused entry.
 - g. Tickets are generally non-refundable once purchased. However, refunds may be issued in exceptional circumstances at the discretion of the Chair. An application for Ticket refund must be submitted in writing using the contact details on this Website.
 - h. Changes may be processed online. Name changes can be made for a limited period of time for free until midnight on 26th April, after which it will cost £10 per name change until 17th May. Thereafter, name changes will cost £20 for each until 31st May. Thereafter, name changes will cost £40 each until 7th June. Changes will not be reflected on actual Tickets but will be reflected in our electronic records.
 - i. Such changes must be settled by Bank Transfer
 - j. We reserve the right to refuse any name change or cancellation request.
 - k. We reserve the rights to alter the applicable administration charges should we feel necessary.
 - l. No changes will be made after Tickets have been collected.
 - m. Orders must be paid within the time limits and in accordance with the instructions specified on This Website.
 - n. Admission will be refused to any Guests where payment for their Ticket has not been settled.
 - o. We reserve the right to cancel and refund any order up to the time of Ticket Collection.
 - p. The College reserves the right to disallow entry to any Guest who has engaged in substantial breaches of College rules, in particular during the quiet period.
6. Waiting List
- a. The waiting list is for the purposes of informing Us that You and Your Guests are interested in attending the Event.
 - b. We make no guarantees about the availability of Tickets to persons on the waiting list.
 - c. Tickets will be allocated at Our discretion, and not necessarily in the order that You join the waiting list.
7. Privacy Policy
- a. By visiting this Website and completing the Raven authentication process, You agree to Your information being stored in a database for the purpose of administering Ticket sales
 - b. Information of You and Your Guests may be automatically retrieved from the University's Hermes email directory for the purchase of simplifying the purchase process.
 - c. All processing of personal data in handled by Tesseract, the ticketing service provider.
 - d. We are not liable for any transaction or data processing that is done by Tesseract.
 - e. Your information will not be passed to any other parties, except where required by the law, for the purpose of processing payments, or for audit purposes. This is in accordance with the 1998 Data Protection act and the General Data Protection Regulations (GDPR)
 - f. You have the right to ask for a copy of the information we hold about You and to ask for any errors to be corrected. To do this please contact webmaster@kingsaffair.com.

- g. By giving your consent, we have permission to use such information as under article 9 GDPR for the purposes of catering to any disability
 - h. Any information we have will be stored for the purposes of the event, but will be deleted after the event
8. Equality
- a. King's Affair has a policy of trying to make the Event accessible to all members of the University, regardless of any disabilities or medical conditions.
 - b. It is, however, essential that you inform us as soon as you purchase Your Ticket if you have any such conditions so that we can cater appropriately for them.
 - c. This can be done by emailing chair@kingsffair.com.